Root Cause Analysis

**Points possible:** 50

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| Category | Criteria | % of Grade |
| Critical Thinking | Student identifies difficulties and blockers met during the week’s project and shows an understanding of why they occurred. Student exhibits problem solving skills by following the problem to the root cause and identifying solutions to overcome the problem. | 34 |
| Citations | Student references sources used to overcome the issues outlined. | 33 |
| Organization | Thoughts are concise and clear. | 33 |

**Instructions:** Identify difficulties, errors, or mistakes made this week. Ponder and research the root cause for these issues. Write what you learned from them. Push this document to your GitHub repository for this week. Add the URL for this week’s repository to this document where instructed and submit this document to your instructor when complete.

**Difficulties, Errors, or Mistakes:**

The biggest error was not having a full understanding of how to utilize Postman and not having a working knowledge of annotations.

**Root Cause:**

**Although I gained an understanding of these topics with the homework assignments, I did not utilize and practice these topics as much as I should have. Additionally, I had difficulties uploading and downloading the program to/from GitHub.**

**What did you learn from these issues?**

**I’ve learned that being exposed and utilizing these a couple of times is not sufficient. I have used Google and YouTube to gain a better understanding of these topics. I need to have a better understanding of how to utilize GitHub in order to be able to upload and update my work.**

**References:**

**Google, YouTube, homework assignments, class videos.**

**URL to GitHub Repository:**

[**https://github.com/cmoctezuma/FinalProject\_BankApi.git**](https://github.com/cmoctezuma/FinalProject_BankApi.git)